

Welcome New Tiger Parents!



Holy Family
UNIVERSITY

Congratulations on your student's acceptance and their decision to come to Holy Family University.

Parents and guardians play a huge role in helping our Tigers prepare for their first semester.

This checklist will help you navigate the transition and support your student in being successful at Holy Family University.

AFTER ACCEPTANCE



Submit your student's **enrollment deposit** and housing deposit (if living on campus) through Undergraduate Admissions.



Encourage your student to complete an **on-campus housing application**. Application can be found in your students application portal.



Support your student in scheduling a meeting with their **Academic Advisor** to schedule Fall 2025 courses. This must be completed by your student, because it requires university information pertinent to them. The sooner you do this after depositing, the better chance they have to get their favorite courses. **Fall 2025 registration opens March 31.**



Support your student with reviewing **their financial aid grants/loans** through **Self-Service**.



Holy Family University's FAFSA code is 003275. If you have questions, schedule an appointment with the Financial Aid Office as soon as possible.



Verify with your student that they have access to their **Holy Family University Google email**.



Students are encouraged to review the **New Student Guide to Technology** and ensure all their University accounts are working.



If assistance is needed, they can contact the **IT Help Desk**.

BEFORE NEW STUDENT ORIENTATION



Check with your student to confirm they have registered for one of the

Tiger Immersion Days – June 24 (10 a.m.–3 p.m.), July 17 (1 p.m.–6 p.m.) and August 6 (10 a.m.–3 p.m.) and our **Tiger Launch Day** – August 21 (9 a.m.–6 p.m.). Registration opens March 30. Please keep in mind any summer job and potential summer conflicts.

Confirm your student signed up for their **Tiger Tag**, which is the Student ID card. Your student should email a photo to hfuid@hollyfamily.edu. This photo should be a headshot on a plain background without the use of filters. The student's ID will be distributed at Orientation, or students can make a separate appointment to pick it up.



Confirm that your student has submitted their **University Health Form**.

A completed Health Packet is required of all residential (graduate and undergraduate) students admitted to Holy Family University and is strongly encouraged for all full-time commuter, undergraduate students. **Return all forms to Health Services by August 18** for students starting the Fall semester.



New students must **register their vehicles** prior to the start of the semester

and have a parking permit issued. Parking for students is available on the left side of Stevenson Lane only. Individuals can complete the **Parking Permit form** on the Public Safety website. There is no registration fee, but students must provide your license plate number when registering. Parking permits can be picked up during Orientation or from the Command Center at the Northeast Philadelphia Campus or the Newtown Campus.

PRIOR TO THE SEMESTER BEGINNING



Check with your student to confirm access to billing information within **Self-Service**. Self-Service allows students to view, pay, set up payment plans, and provide proxy access. **Fall semester bills are due August 15.**



Direct questions to **Student Accounts**, Holy Family Hall, Room 202.

Residential students must be cleared by Student Accounts prior to moving on campus.



Browse the **Holy Family University Bookstore**

website with your student to identify the needed purchased and rented textbooks for Fall semester. Be cautious of vendors' trial periods which limit access and use of resources.



If a student wants a parent or third party to have access to their student records, they need to give this person **proxy access**. Proxy access can be updated by the student in Self Service. You can also review Holy Family University FERPA policies.



Guardians and parents can receive security notifications as emails or texts sent to a mobile device in the event of emergency situations or campus closings via the **LiveSafe app**. Encourage your student to register your numbers as his or her own. Details are available on the Public Safety website.



Establishing healthy behavior habits is key. One way is gaining access to our **Fitness Center**, located on the ground floor of the Campus Center. Encourage your student to complete a Fitness Center Access Form found on the Fitness Center website.



Our dining service, Metz Hospitality, offers **residential and commuter meal plans**. Residential students are required to purchase a meal plan when completing their housing application, except for those in the Gardens Residence. Commuter students may purchase a meal plan through Student Accounts or Residence Life.



Encourage your student to contact **The Office of Accessibility Services** if any housing, dietary, and/or academic accommodations may be needed. Students must self-identify with the Office of Accessibility Services in order to receive accommodations.

FIRST DAY OF CLASS

Check Google email for important university information.

Check Self-Service and print out an updated schedule with building and room numbers.

Check Canvas for any course updates and assignments.

Arrive early and allow extra time to travel and park on campus.

Explore the campus and ask for assistance when needed.

PARENT PORTAL



A new way to stay involved with your student and Holy Family University.

Your one-stop shop for:

- Access to important campus news and deadlines
- Personalized newsletters on your schedule
- Announcements via email
- Sharing of updates with friends and family